Curtin English students can access a number of support services during their studies. Some of these services are provided specifically for Curtin English students while others are open to all Curtin University students.

**Services provided for Curtin English students include:**

**Student Support Services** - Curtin English Student Services can provide information on:

- Visa and Immigration enquiries including student visa applications and extensions
- Overseas student health insurance cover
- Fee payments and refunds
- Sponsored student support and information

**Student Support Services** - Curtin English Student Services can provide information on the following confidentially:

- Adapting to a new culture and an academic environment
- Personal matters affecting the ability to study
- Financial matters
- Course and general information
- Study leave
- Health and family matters
- Employment information
- Grievance procedures

The team also manages all matters relating to underage students – for more information about studying at Curtin English as an underage student please see: [http://english.curtin.edu.au/future_students/underage_students.cfm](http://english.curtin.edu.au/future_students/underage_students.cfm).

**Curtin English Social Program and Activities**

We offer activities to help our students achieve a healthy study and life balance. Examples of activities include:

- Trips to wildlife parks, the State Aquarium and the Perth Zoo;
- Sports activities including basketball, soccer games and 10 pin bowling.

Students can visit the Curtin English Customer Service Desk in Building 208 (Room 129C) to access these services.

**Services available to all Curtin University students include:**

**Curtin University Counselling Services**

The Counselling Services provide a free and confidential service to Curtin students. The university Counselling Service is located on the second floor of Building 109.

Students can make an appointment: by phoning 9266 7850.

Curtin University Disability Services
Curtin University caters for students with disabilities or special needs in all aspects of university learning and life. Services available include:

- Reserved parking bays
- Easy access pathways and special wheelchair routes
- Wheelchair accessible rest rooms
- Electric wheelchair storage and recharging facilities
- Ergonomic furniture
- Special study facilities and alternative examination arrangements are also available to support the learning outcomes of students with disabilities or special needs
- The TL Robertson Library (Building 105) has study equipment including a scanner, viewpoint closed-circuit television, computers and printers and a wheelchair-accessible photocopier

Students can contact: The Disability Services team by phoning 9266 7850.

More information is available at:

Curtin University Curtin Experiences
Life is for living, jump in and Experience it with us! Experiences include:

- Learning to surf
- Self-defense
- Contemporary dance and more!

More information is available at:

Curtin University Health Services
Curtin offers excellent health care facilities for staff and students. Doctors (male and female) and registered nurses are available for consultation;

Students can make an appointment: by phoning 9266 7345.

More information is available at:
Curtin University Faith Services and Facilities
Curtin University provides support for the religious and spiritual needs of students. Support includes:

- Prayer facilities on campus for various faiths.
- The University also employs a Multi-faith Officer who is available to all students for free and confidential support on matters of faith, belief, values and religion.

Students can contact the multi-faith officer: by phoning 9266 3714.

More information is available at: http://unilife.curtin.edu.au/diversity_and_faith/faith_services.htm

Curtin University International Students Sponsored Unit
The International Sponsored Student Unit provides support to sponsored students and their sponsor organisations. There is a team of dedicated staff members who aim to ensure that students and sponsors are provided with quality support during their studies at Curtin.