

CONTACT REGISTERS

COVID 19 CONTACT TRACING

FAQS

WHY IS MY CONTACT INFORMATION BEING COLLECTED?

The WA Government requires contact registers at certain types of venues and events to support public health efforts to reduce the risk of an uncontrolled COVID-19 outbreak in WA.

Contact registers will allow the Department of Health to perform COVID-19 contact tracing more efficiently if required.

MUST EVERYONE HAVE THEIR CONTACT INFORMATION COLLECTED?

At locations designated by the WA Government Curtin University, all entrants aged 16 years and older will be required to register their entrance to that location. To enable Curtin to monitor compliance, entrants (including staff and students) are required to register each time they enter the designated location, even if this occurs multiple times during a day.

WHEN WILL THIS TAKE EFFECT?

This system of contact tracing comes into effect on 5 December 2020.

WHAT IS SAFEWA?

SafeWA was developed for the WA Government. It is a free app that provides businesses across WA with a digital contact register system. Visitors and entrants to designated locations can register their contact details using the app.

HOW DO I DOWNLOAD THE SAFEWA APP?

The SafeWA app can be obtained from the [Apple App Store](#) or the [Google Play Store](#).

HOW WILL MY CONTACT INFORMATION BE COLLECTED?

Contact information will be collected either using the WA Government SafeWA app or manually on a physical register.

WHAT INFORMATION MUST BE COLLECTED?

- Location of venue
- Date
- Arrival time at venue
- Name
- Phone number

IS MY CONTACT INFORMATION SAFE?

Contact information in the SafeWA is encrypted at the point of capture using SafeWA app. Personal information in the SafeWA app will be managed in accordance with the [SafeWA Privacy Policy](#).

Curtin will keep physical registers secure through its designated personnel in venues. Physical registers will be securely disposed of after 28 days. Personal information in physical registers will be managed in accordance with Curtin's [Privacy Statement](#).

WHO WILL BE REVIEWING MY CONTACT INFORMATION?

Department of Health contact tracing personnel should COVID-19 contact tracing be needed. Your information cannot be used for any other purpose.

ARE THERE ANY CONSEQUENCES OR PENALTIES FOR NOT PROVIDING MY CONTACT INFORMATION?

It is a legal requirement to keep a contact register in designated locations.

You will not be allowed entry into designated Curtin locations and certain events without registering your contact details.

Potential penalties under the *Emergency Management Act 2005* (WA) include fines of up to \$50,000 for individuals and \$250,000 for bodies corporate, or 12 months imprisonment.

Curtin locations or planned events that cannot ensure compliance with the contact register requirements may be closed.

I AM A THIRD PARTY HIRING A CURTIN VENUE, DO I NEED TO COMPLY?

Yes, generally you will need to keep a contact register for your event. Check the WA Government's [COVID-19 coronavirus: Contact registers for businesses and venues](#) page for more information.

HOW DO I FIND OUT MORE?

The WA Government's [COVID-19 coronavirus: Contact registers](#) page and the [SafeWA website](#) contain further information.